Login instructions & tryout exam for a remote proctored exam

The tryout exam is a way to train yourself in taking an off-campus proctored exam and to test if everything works properly. The login procedure for the tryout exam is nearly identical to your real exam. If you are able to follow all the steps below you will be ready for the real exam.

For the exact date and time of your real exam check Time Edit or myWURtoday.

This manual will show:

<u>Steps to login into a remote proctored exam</u>

Recordings from the tryout exam are not saved and results will not be graded.

Before you start

- 1. Read the Rules on remote proctored exams
- 2. Prepare yourself, your room and your equipment
- 3. Watch the <u>video</u>.

Steps to login into a remote proctored exam

□ 1. Download the latest version of the PSI Secure Browser

If you have already installed the PSI Secure Browser before, then you don't have to redownload the software. You can directly launch the program through your computer's Start menu.

If an error message pops-up when trying to open the PSI Secure Browser, uninstall and redownload the software again.

- 1. Navigate to https://wur.remoteproctor.com
- 2. Click on '**Download Software'**. After the download has finished, open and install the file.

wur.remote proctor.com/RPInstallCEF/sep28 install/InstallV2.html?orgName=wur&vurl=https%3a%2f%2fyoutu.be%2f9MV37qK2cmggammacharacteristics and the second
Watching Our Getting Started Video is Strongly Recommended
Plus, it's just smart.
Play Video
2 Download Software
Helpful Hints
A You are using Windows 8+ which can block this application from starting read more.
 Unplug 2nd monitor and close any unnecessary programs before proceeding Make sure your computer meets our system requirements If you have any questions, view our support page.
By installing the software, you agree to the terms and conditions.

Once the Remote Proctoring Software has been successfully downloaded and installed, open the PSI Secure Browser through your Start menu or the shortcut on your desktop.

3. After the program has launched, test your microphone by making some noise.

tow Help		
Please Test Your Mi	rophone	
	•	
	3 Please say the following sentence out loud	:
	"I am testing the volume on my micropho	ne"
	Is your microphone working? Please speak	now.
	QUIT	

4. If your microphone works, you will be able to click on 'Continue'.



□ 2. Select Exam Teacher/Sponsor: Digital Examination: WUR

- 1. Click on the drop-down menu next to 'Pick Your Exam Teacher/Sponsor or Course'.
- 2. Select 'Digital Examination: WUR'.

*Pick Your Exam Teach	ar/Sponsor or Course:		
Fick four Exam leach	er/sponsor or oourse.	Pick Your Exam Teacher/Sponsor or Course	
	*Pick Your Exam:		
	-	Pick Your Exam Teacher/Sponsor or Course	
f you cannot find your org	anization, teache	Digital Examination: WUR	tion.

□ 3. Select your exam

- 1. Click on the drop-down menu next to 'Pick Your Exam'.
- 2. Select your **exam.** If you want to do the tryout exam, select the tryout exam here (i.e. Tryout exam students 2021-2022).

• Your real exam will only be listed in this drop-down menu on the correct date/time of the exam.

If, for example, your exam starts at 08:30 then the exam will not appear in the list before 08:30. The list is loaded when you start the PSI Secure Browser, so make sure you don't start the software too early.

E	EXAM INFORMATION	
*Pick Your Exam Teacher/Sponsor or Course:	Digital Examination: WUR	
*Pick Your Exam:	Pick Your Exam	
If you cannot find your organization, teacher, cours	Bick Your Even	tion.
2	Tryout exam students 2020-2021 (with toilet break)	

□ 4. Fill in the required fields below 'Test Taker Information'.

- 1. Fill in your first name, last name and email address.
 - Please fill in your WUR email address, not your private email.
- 2. Click on Next.

	EXAM INFORMATION
*Pick Your Exam Teacher/Sponsor or Course	Digital Examination: WUR
*Pick Your Exam	Tryout exam students 2020-2021 (with toilet break)
Collecting test taker's inf NOTE: You must enter your First and	TAKER INFORMATION
Collecting test taker's inf NOTE: You must enter your First and so you won't be flagged	EST TAKER INFORMATION formation for the purpose of performing video review. Last Names EXACTLY as they appear on the ID you intend to use I for your name not matching the ID Photo provided.
Collecting test taker's inf NOTE: You must enter your First and so you won't be flagged *First Name: John	TAKER INFORMATION formation for the purpose of performing video review. Last Names EXACTLY as they appear on the ID you intend to use I for your name not matching the ID Photo provided.

A pre-exam advisory message will appear. Read the instructions carefully.

3. Click on **Next.**

	PRE-EXAM ADVISORY
he RPNow system	records the following throughout your entire exam experience:
 Desktop (includ Webcam (any a Microphone (ar 	les any applications or websites you open) activity in the room) ny sounds in the room)
n addition	
 You *must* pro And unless oth computer 	ovide a clear photo of your ID erwise stated by your instructor, you must *not* browse the web or your local
Please follow your ex	am rules to avoid possible sanctions!
OTE: After complet	ing your exam, you must close the RPNow software to end the recording!

A Security Check pop-up message will appear. If the requirements are met:

4. Click on **Next**

si)		
Security Check		
To take the exam, your system must meet certain security requirements. Please complete the necessary actions below and press NEXT to continue.		
System Requirements		
Requirement	Status	Action Required
Number of allowed monitors during session: 1	pass	Number of Monitors Detected: 1. No action required
No prohibited applications or processes during session	pass	None

□ 5. Identity check

1. Click on **Take Identification Photo**. You need to take a photo of your WURcard here. It is also allowed to use an official ID card. In that case cover your ID/BSN number (for your own privacy).



A pop-up will appear with the ID preview,

- 2. Tick the **box** to confirm that the ID photo is clear, legible and centered
- 3. Click on **Confirm ID Photo**



🗌 6. Room scan

You will now have to scan your environment with your webcam.

1. Click on **Start Room Scan.** Walk / turn slowly through your room showing your environment. The room scan should be at least 45 seconds and you should show yourself and the laptop with a (small) mirror, to prove that you do not have any hidden notes attached to your laptop or your body.



Once you have shown everything in your room:

2. Click on Stop Room Scan



A pop-up window wll appear, in which you can review your room scan recording.

- 3. If satisfied with the recording, tick the **box** to confirm that the room/desk scan is clear
- 4. Click on **Confirm Room/Desk Scan**



□ 7. Take User Photo

You will be prompted to take a photo of yourself.

1. Click on Take User Photo, to take a picture of yourself.



A pop-up window will appear with the User Photo Preview

- 2. Tick the **box** to confirm that the photo is clear and that your face is centered.
- 3. Click on Confirm User Photo



The pop-up window will close. Read the instructions on the screen carefully.

4. Click on **OK**



□ 8. Choose course code

1. Click on **All other courses** to continue.

If you are an external student and have received a non-WUR login account, click on **All other courses (local login)** instead, and read point 8.1 below.

□ 8.1. For external students only (otherwise, skip this part):

External students without a @wur.nl account cannot log in the same way as @wur.nl accounts can. After clicking on **All other course (local login)** you will be redirected to the page shown below. Manually type in the email and password that you have received here.



After you have manually logged in, you can skip straight to step 11 of this manual.

Click on the course code of your exam to continue. If the course code for your exam is not in the list click the *All other courses* link.

Ans		
Remote Proctoring Tryout Exam (Ans)	Remote Proctoring Tryout Exam (local)	

Read the instructions carefully on how to start an exam in Ans,

2. Click on **Proceed to Ans**

Start an exam in Ans.
You have selected to start an exam in Ans.
The next screen is the login screen:
1. Provide your Wageningen credentials (regular username/password)
2. If asked to agree on sharing data with Ans click Yes, proceed to Ans
3. Once logged on: Click on your exam (under "Live assignments")
4. When the exam asks for a password: Use the insert password button.
5. Click submit
6. Click start
Now click the proceed button below to logon to the exam application
2
Proceed to Ans
Back to selecting an exam.

□ 9. Select Wageningen University & Research

This will redirect you to the SURFconext authentication page.

Login via SURFconext	
Select an account to login to Ans	
Search Q	
Delft Delft University of Technology	
TU/e Eindhoven University of Technology	
Erasmus University Rotterdam	
Hanze University Groningen	
Hogeschool INHOLLAND	

In the search bar, search for Wageningen University & Research (WUR) or scroll through the list.

1. Click on Wageningen University & Research (WUR)

Login via	SURFconext		
Select an	account to login to Ans		
Wagening	jen	\otimes	
	Wageningen University & Research (WUR)	
Help	NI	Terms of Service	
<u>Heip</u>		<u>Terms of Service</u>	

□ 10. Login with your WUR account and WUR password

This will redirect you to the WUR login page.

- 1. Fill in your WUR account and password.
- 2. Click on Sign in



After filling in the correct credentials you will automatically be redirected to the 'Login via SURFconext' page. This page will only show the first time you go to Ans.

3. Click on Proceed to Ans

Login via SURFconext	
Review your information that will be shared.	
Ans will receive	
First name	
Sumame	
Email address @wur.nl	
Affiliation	
Organization wur.nl	
Show more information 🐱	
a provided by Wageningen University & Something incorrect?	
Identifier (
rovided by SURFconext Explanation	
Ans (offered by Ans Delft) needs this information to function property.	
SURFconext is being used by your institution to securely send your information to Ans (read more about SURFconext).	
3 Proceed to Ans	
Cancel	

□ 11. Select exam

In the list of exams under 'Live assignments':

1. Click on your exam.

the loss through the	Published assignments	
udent		
Wageningen University & Research		
urses	THE BOARD	
Search	proved that the strong of the second	
	1/22	
and the second second second second	1/22	
and the second se	21/22	
and the second se	1/22	
	1/22	
and the second se	21/22	
and the second	1/22	
w more	and descent	
	Live assignments	
	1 Screensteps example exam OFF CAMPUS RPN	
	Test Course	
	Live Digital test	
	July 1 - July 2 All students	
	Tryout exam students 2021-2022 ON CAMPUS	
	Tryout exam students 2021-2022	
	Live Digital test	
	August 27 - August 31 (60 min) Other participants	
	Tryout exam students 2021-2022 RPN	
	Tryout exam students 2021-2022	
	Live Digital test	
	August 27 - August 31 (60 min) Other participants	
	Scheduled assignments	

A Make sure to select the OFF CAMPUS RPN version of the exam, not the ON CAMPUS version (if applicable).

□ 12. Carefully read instructions and regulations

The exam instructions will open, carefully read all the instructions and regulations,

1. Scroll down to the bottom of the page

ans* Jump to		
	Try-out exam students 2020-2021 (with toilet break) Try-out exam students 20-21 October 5 - August 13 (60 min) Learners A-D August 24 - August 31 Marian test You have now started the online try-out exam in Ans. This is meant to get acquainted with the editor for	
	answering open and closed questions in Ans. Also, you can get used to working with remote proctoring software. • Please note you have a maximum time of 60 minutes for completion of this exam. • You are advised to set your timer now as you are responsible for watching the time. • During your real exam, the remaining time is shown in the top bar. • When time is up the exam will be submitted automatically.	
	If due to an unforeseen situation on your end (e.g., power failure or temporary loss of your internet connection) the exam might not be fully completed in one sitting, you can restart the exam. You will have to start again using the RemoteProctorNow tool and select <i>Resume</i> in the Wageningen University exam system.	
	An answers are automatically saved during the exam, but don't rorget to submit when you are finished! The most important rules on the exam are provided below for your convenience: Remain in the same room and in view of your webcam during the whole exam. You are not allowed to have a (cell)phone on your desk. Please switch your phone to silent mode and	•

At the bottom of the instructions and regulations page, there will be an empty input field to insert the password.

INSERT EXAM PASSWORD	?	CONTA	CT SUPPORT	- +	퐄	ail
				100%		
gen University						
	 You are not allowed only be used for inte webcam to prove it to the webcam. Instructions specific for t Here your teacher will inf rule is applicable: 	to write down the exam questions on yo rmediate calculations etc. Please now si is empty! At the end of the exam you a his exam: orm also you which rules apply for a toil	ur scratch paper, this s how your all scratch p re asked to show all y let break. In this exam	scratch paper can paper to the your scratch paper the bold printed		
	 A toilet break is not. A toilet break is onlindicated clearly on the bottom of the suparts. Exam time is One toilet break of n break. 	ellowed during the exam. y allowed when you have closed the fir your screen. Make sure you divide your reen there is a line where you see the running during your toilet break. Iax 5 minutes is allowed when needed. I	rst part of the exam. 1 r exam time over both number of questions I Exam time is running c	The break will be a parts yourself. In for both exam furing your toilet		
	In the last question of this exam or on anything that Note: for this try-out we want	exam, you will have the opportunity to happened during the exam. von't check the videos. Also, we will not	give information to the t check your answers.	e examiner on the		
	Good luck with your try-o	ut exam!				
	Password*	SUBMIT				
	Enter the password to start t	ne test				

□ 13. Click on the 'Insert Exam Password' button.

To insert the password:

- 1. Place your cursor on the empty Password text box
- 2. Click on INSERT EXAM PASSWORD button, located in the top-left corner.



□ 14. Click on the button 'SUBMIT'.

The exam password will automatically be filled in.

1. Click on **SUBMIT.**

0	You are not allowed to write down the exam questions on your scratch paper, this scratch paper can only be used for intermediate calculations etc. <i>Please now show your all scratch paper to the</i> webcam to prove it is empty! At the end of the exam you are asked to show all your scratch paper to the webcam.
Inst	ructions specific for this exam:
rule	is applicable:
0	A toilet break is not allowed during the exam.
0	A toilet break is only allowed when you have closed the first part of the exam. The break will be indicated clearly on your screen. Make sure you divide your exam time over both parts yourself. In the bottom of the screen there is a line where you see the number of questions for both exam parts. Exam time is running during your toilet break.
0	One toilet break of max 5 minutes is allowed when needed. Exam time is running during your toilet break.
n tł	ne last question of this exam, you will have the opportunity to give information to the examiner on the m or on anything that happened during the exam.
Not	e: for this try-out we won't check the videos. Also, we will not check your answers.
Goo	d luck with your try-out exam!
- P	assword*

□ 15. Click on the button 'START'.

Carefully read the instructions:

1. Scroll down to the bottom of the page

Wageningen University			
ans* Jump to			ଡ଼ି ଓ
← ➤ Try-out exe	am students 2	0-21 ZZZ-0001 20/21 > Tryout exam students 2020-2021 (with toilet b	reak)
Description	Digital test		
		Try-out exam students 2020-2021 (with toilet break) Try-out exam students 20-21 October 5 - August 13 (60 min) Learners A-D August 24 - August 13 Marion test Try-out exam and closed questions in Ans. This is meant to get acquainted with the editor for answering open and closed questions in Ans. Also, you can get used to working with remote proctoring software. Please note you have a maximum time of 60 minutes for completion of this exam. You are advised to set your timer now as you are responsible for watching the time. During your real exam, the remaining time is shown in the top bar. When time is up the exam will be submitted automatically. If due to an unforeseen situation on your end (e.g., power failure or temporary loss of your internet connection) the exam might not be fully completed in one sitting, you can restart the exam. You will have to start again using the RemoteProctorNow tool and select <i>Resume</i> in the Wageningen University exam system.	

Once the instructions have been carefully read:

2. Click on **START**

<i>Instructions specific for this exam:</i> Here your teacher will inform also you which rules apply for a toilet break. In this ex rule is applicable:	am the bold printed
 A toilet break is not allowed during the exam. A toilet break is only allowed when you have closed the first part of the exa indicated clearly on your screen. Make sure you divide your exam time over l the bottom of the screen there is a line where you see the number of question parts. Exam time is running during your toilet break. One toilet break of max 5 minutes is allowed when needed. Exam time is runnin break. 	m. The break will be both parts yourself. In ons for both exam ng during your toilet
In the last question of this exam, you will have the opportunity to give information to exam or on anything that happened during the exam.	o the examiner on the
Note: for this try-out we won't check the videos. Also, we will not check your answe	rs.
Good luck with your try-out exam!	
START	

16. Your exam has now started and at this point your exam time starts ticking.



For further questions about problems and issues, please visit: <u>Getting ready for an</u> <u>online exam</u>

Related topics

Want to know more about remote proctored exams?

Please visit:

- Introduction to off-campus exams
- General Rules for remote proctored exams
- FAQ about remote proctored exams at WUR
- About Privacy